

Charter No Wrong Door V4A Leadership Group

Purpose

The No Wrong Door (NWD) Virginia Association of Area Agencies on Aging (V4A) Group has been established to provide peer-to-peer support, discuss challenges, identify opportunities, and foster communication about local, state, and national progress for establishing “fully functional NWD/Aging and Disability Resource Connection (ADRC) Communities.” The Area Agencies on Aging (AAAs) are designated in the Code of Virginia as the “Lead Agency” for NWD and ADRCs in their respective service area. Subjects that come before the Group are considered in the context of the long term vision and goals of NWD and are designed to build capacity among the AAAs in their NWD leadership role. Matters that are relevant to the ultimate success of the NWD initiative will be discussed, including both public and private agency implementation challenges and opportunities, as well as local, state and national funding streams and grant deliverables.

Participants

Area Agency on Aging (AAA) Directors or an alternate key management designee; Local NWD Directors; SeniorNavigator NWD Director or senior representative; Virginia Division for the Aging (VDA) senior management and other staff as necessary; Center for Independent Living (CIL) Directors and/or their agency designees may attend at their request, or when invited by a AAA Director in their locality.

Frequency

The NWD V4A Group meets four times a year. AAA Directors shall be selected to run each meeting by rotation; Selection is made annually for all four meetings.

Mode

The NWD V4A Group meets in person for three hours immediately preceding the quarterly V4A meetings. Development for the agenda is a joint process between the AAAs, VDA, and SeniorNavigator. VDA shall provide administrative support for the planning process by facilitating a conference call prior to the V4A NWD Group to set the meeting agenda and will produce meeting minutes to be distributed through V4A.

As part of the pre-meeting planning process, the designated host AAA Director shall solicit AAAs for questions and concerns to be shared anonymously with VDA and SeniorNavigator at least one week prior to the meeting, to be included on the meeting agenda. At this time or as soon as possible thereafter, AAA(s) will inform the host AAA Director that representative(s) from their CIL will participate; In turn, the host AAA Director will communicate this information to VDA and SeniorNavigator.

Objectives

Provide an opportunity for AAA implementation sites to share plans, tools (such as surveys and reports), challenges and accomplishments for the purpose of helping one another via lessons learned and developing best practices in order to become fully functional ADRCs; Discuss how the NWD Tools Application can be used to support that goal.

Create an opportunity for Directors and senior management to ask questions and address concerns about NWD and expansion progress.

Discuss private provider participation on the state and local level, including challenges, successes, technology implementation and groups targeted for inclusion. Share lessons learned and best practices.

Discuss public agency participation on the state and local level, including challenges, successes, technology implementation and groups targeted for inclusion. Share lessons learned and best practices.

Discuss participation in the coordination of services amongst agencies and entities using the NWD Tools Application to promote choice and autonomy for participants, increase efficiency of supports and service delivery, provide home and community based service options and to fully implement the vision of NWD.

Exchange information about National and Federal level initiatives such as ADRC, grant objectives and deliverables, new grant opportunities and other potential funding opportunities.

Exchange information regarding the development of the NWD Five-Year Plan.