

TITLE V PERFORMANCE GOALS FOR PROGRAM YEAR 2013
(July 1, 2013 – June, 30 2014)

Virginia will be held accountable for **six performance measures/indicators** mandated by the OAA Amendments. **PY 2013 performance goals are highlighted in yellow.** Last year's goals (in black) are included for comparison.

Measures/Indicators	Goals	Goals
	Current PY 13	Last Year PY 12
1. Common Measures Entered Employment	33.1%	33.4%
2. Common Measures Employment Retention	76%	71%
3. Common Measures Average Earnings	\$6,438	\$7,707
4. Service Level	150%	150.3%
5. Community Service	83.2%	89.7%
6. Service to Most in Need	2.20	2.20

Additional Measures/Indicators (for which data must be collected & reported):

1. Retention in unsubsidized employment for a year
2. Customer Satisfaction
 - Employers
 - Participants
 - Host Agencies

***NOTE:** The above measures correspond to Section E of the QPR. For details on measures see DOL's Training and Guidance Letter (TEGL) 30-06.