

**TITLE V PERFORMANCE MEASURES FOR PROGRAM YEAR 2011**  
**(July 1, 2011 – June, 30 2012)**

Virginia will be held accountable for **six performance measures/indicators** mandated by the OAA Amendments. **PY 2011 performance goals are highlighted in yellow.** Last year's goals (in black) are included for comparison.

	<b>Current PY 11</b>	Last Year PY 10
1. Common Measures Entered Employment	<b>25%</b>	51.5%
2. Common Measures Employment Retention	<b>69.5%</b>	65.7%
3. Common Measures Average Earnings	<b>\$7,574</b>	\$6,512
4. Service Level	<b>100%</b>	100%
5. Community Service	<b>50%</b>	50%
6. Service to Most in Need	<b>2.26</b>	2.40

Additional Measures/Indicators (for which data must be collected & reported):

1. Retention in unsubsidized employment for a year
2. Customer Satisfaction
  - Employers
  - Participants
  - Host Agencies

**\*NOTE:** The above measures correspond to Section E of the QPR. For details on measures see DOL's Training and Guidance Letter (TEGL) 30-06.