

VICAP PARTNERS

Virginia
Department for
the Aging



Virginia State
Corporation
Commission's
Bureau of
Insurance

Virginia's
local Area
Agencies on
Aging



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Call your local Area Agency on Aging for a VICAP counselor.

VICAP



HELPING YOU NAVIGATE MEDICARE

Or you can call VICAP at the
Virginia Department for the Aging:



1-800-552-3402
(voice/TTY)

VICAP



HELPING YOU NAVIGATE MEDICARE

*The Virginia Department for
the Aging has a statewide
network of trained counselors*

VIRGINIA
INSURANCE
COUNSELING AND
ASSISTANCE
PROGRAM
(VICAP)



INSURANCE COUNSELING PROVIDED AT NO COST

VICAP volunteer counselors help with:

- Medicare (including disabled beneficiaries under 65)
- Medicare Part D
- Medigap (Medicare supplemental insurance)
- Medicare Advantage
- Long-Term Care Insurance & Long-Term Care Partnerships
- Medicaid
- Healthcare Appeals/Denials
- Finding financial help for Medicare premiums, deductibles and co-payments

VICAP volunteer counselors can also:

- Help you understand and compare benefits
- Assist you in filing for benefits
- Help you resolve problems
- Work with you to explore options
- Assist you with complex medical bills
- Inform you of patient's rights issues such as grievances and appeals



All counseling offered by VICAP volunteer counselors is **PERSONALIZED, CONFIDENTIAL, and FREE!**

VICAP volunteer counselors are **NOT** licensed to sell insurance

Interested in volunteering?

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for the Aging
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